



- You can text or call your support team every day from 8:30 am to 10:30 pm.
- **Main Number: (Clients & Therapists) 514-804-9444**
- Secondary Number: **(Therapists only) 514-802-2211** Email: **sensiamassage@gmail.com**
- Site Internet: **WWW.SENSIAMASSAGE.COM**



- Messages can take place between the hours of **9:00 am to 10:00 pm 7 days per week.**
- Clients can book online **24 hours a day** but can also call us from **9:00am to 7:00pm** and text us from **9am to 10:00pm.**
- When a client books you it isn't a request, It is an actual appointment. Keep calendar updated.
- You must **respond** to the reservation email as soon as possible , **within 2 hours.**
- Always add more time before and after your calendar event to account for travel time.



- **CREDIT CARD PAYMENT:** The easiest way is to refer the client to our website at (**www.sensiamassage.com**) and click the "**PAY AFTER MY MASSAGE**" button.
- **E-TRANSFER: soldesensia@gmail.com Answer: massage**
- When clients pay in **Cash**, you must text us at **514-804-9444** or **514-802-2211** to advise us.
- **In-Home Prices:** 60 min. : 104\$+tx = **119.57** 90 min. : 140\$+tx = **160.97\$**
- Send the clients their **insurance receipts** by the end of the day at the latest.



- When you arrive at the clients home you must text **514-804-9444** to let us know.
- Your support team is **always available** when you are in a massage.
- If you are in need of immediate assistance, text us 911 or the word **(MIDNIGHT)**. If you can call us, you can say for example. " I blocked my calendar at midnight. " We will send the authorities to your location immediatley.

IN-HOME MESSAGE



- When you receive a reservation email, **you must reply (ASAP)** to let us know you've seen it.
- Follow the **security protocols** and **text** your support team **upon arrival and departure.**
- You are to **arrive** at the clients door **at the time of the reservation.** and then set-up.
- Set-up time doesn't affect the massage. The clients **are to receive all** the minutes paid for.
- You must **advise us if you're running late** so we can advise the client.